

CITY OF FALMOUTH

BREAKDOWN OF RECENT RATE CHANGES

By now all customers should have noticed on their bills last month there was a 50% increase to water/sewer and 7% to electric. After the increase there was a lot of questions and concerns from citizens and the mayor and council decided to review the rates and come up with an alternate way to impose the increases needed by the city.

The first way the city addressed this issue was to provide an adjustment on all bills and rebill with the previous rates. This was done to help customers prepare and budget for the increases that the city will be implementing.

All utility bills have received this adjustment and a new bill was issued leaving either a credit or a lesser bill to pay.

This explanation is being sent to help you understand the rates that will be applied in increments over the next 6 months instead of all at once on our customers.

In August and September there will not be an increase to water, and if you use less than 1000 gallons you will even see a decrease in your water to \$9.52. Sewer will be increased by 17.8%, however, if you use less than 1000 gallons of water you will see the decrease in your sewer as well.

In October water and sewer will receive a 15% increase.

Then in January water and sewer will receive the final incremental increase of 15%.

Electric will stay the same as it is now.

The city hopes that this new breakdown will help our customers, while still providing a start to the funds needed to repair our aging infrastructure for our citizens.

If you have any questions about the rate increases, please contact our utility office at City Hall at 859-654-6937.

We are receiving questions regarding the usage on bills. If you show a usage of 300 for water, add a zero to know your actual usage in gallons. Example (300=300 add zero=3000 gallons).

As our customer you are our most valuable asset and we appreciate your business.

If you would like a copy of Ordinance# 71.25-2018 explaining the rates in detail, we can provide to customers upon request.

